2016 Chicago Regional Conference September 8, 2016 Schedule subject to change

September 7			
1:00 – 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional)		
	Pattie Skriba, Vice President, Business Excellence, Advocate Good Samaritan Hospital		
5:30- 6:30 pm	Speakers Reception		

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	September 8				
7:00 – 8:00 am	Continental Breakfast				
8:00 – 9:30 am	Opening Plenary, Welcome Ben Krupowicz, Executive Director, Illinois Performance Excellence Robert Fangmeyer, Director, Baldrige Performance Excellence Program Plenary Session: Leadership Presentations by 2015 Award recipients Larry Potterfield, Founder and Chief Executive Officer, MidwayUSA Mary Searcy Bixby, Founder, President and Chief Executive Officer, Charter School of San Diego David L. Ramsey, President and Chief Executive Officer, Charleston Area Medical Center Health System Dean F. Kappel, President Emeritus, Mid-America Transplant				
9:30 – 9:45 am	Networking Break				
	Concurrent Sessions				
9:45 – 10:30 am	Room tbd Strategy Larry Potterfield Founder and CEO MIdwayUSA	Room tbd Measurement, Analysis, and Knowledge Management Sharon Fenn, Senior Improvement Advisor Southcentral Foundation	Room tbd How to Get Started on Your Baldrige Journey Melanie Taylor Deputy Superintendent, Curriculum and Instruction Iredell-Statesville Schools		
10:45 -11:30 am	Customers Tim Tuter, Executive Director Wade Aschbrenner, External Relations Coordinator Charter School of San Diego	Strategy Brenda Grant Chief Strategy Officer CAMC Health System	Employee Engagement Allyson Young HR and Brand Director K&N Management		
11:45am – 12:30pm	Measurement, Analysis and Knowledge Management Jeff Oskin, Vice President Heidi Edwards, Associate Administrator CAMC Memorial Hospital	Strategy and Core Competencies Scott McIntyre PwC Public Sector Managing Partner PricewaterhouseCoopers Public Sector	Leading for Innovation JoAnn Sternke Superintendent Pewaukee School District		
12:30 -1:30 pm	Lunch				
1:30 – 2:15 pm	Workforce Angela Schlansker Vice President of HR and DMV Operations Mid-America Transplant	Using a Cascading Scorecard System to Track Performance at the Organizational, Unit, and Program Levels Speaker tbd University of Wisconsin-Stout	Creating a Culture of Safety: Leading to High Reliability Chuck Derus, Vice President of Medical Management; Mary Schleinzer, Director of Patient Safety Advocate Good Samaritan Hospital		
2:15-2:30 pm	Break				
2:30-3:15 pm	Operations Tiffany Yandell, Operations and Technology Administrator Tim Tuter, Executive Director Charter School of San Diego	ILPEx State Award Recipient Session	Take it off the Shelf: A Strategic Plan that Works Jayne Pope, Chief Executive Officer; Emily Padula, Chief Strategy Officer Hill Country Memorial		
3:30-4:00 pm	Closing Speaker – to be announce	Closing Speaker – to be announced			